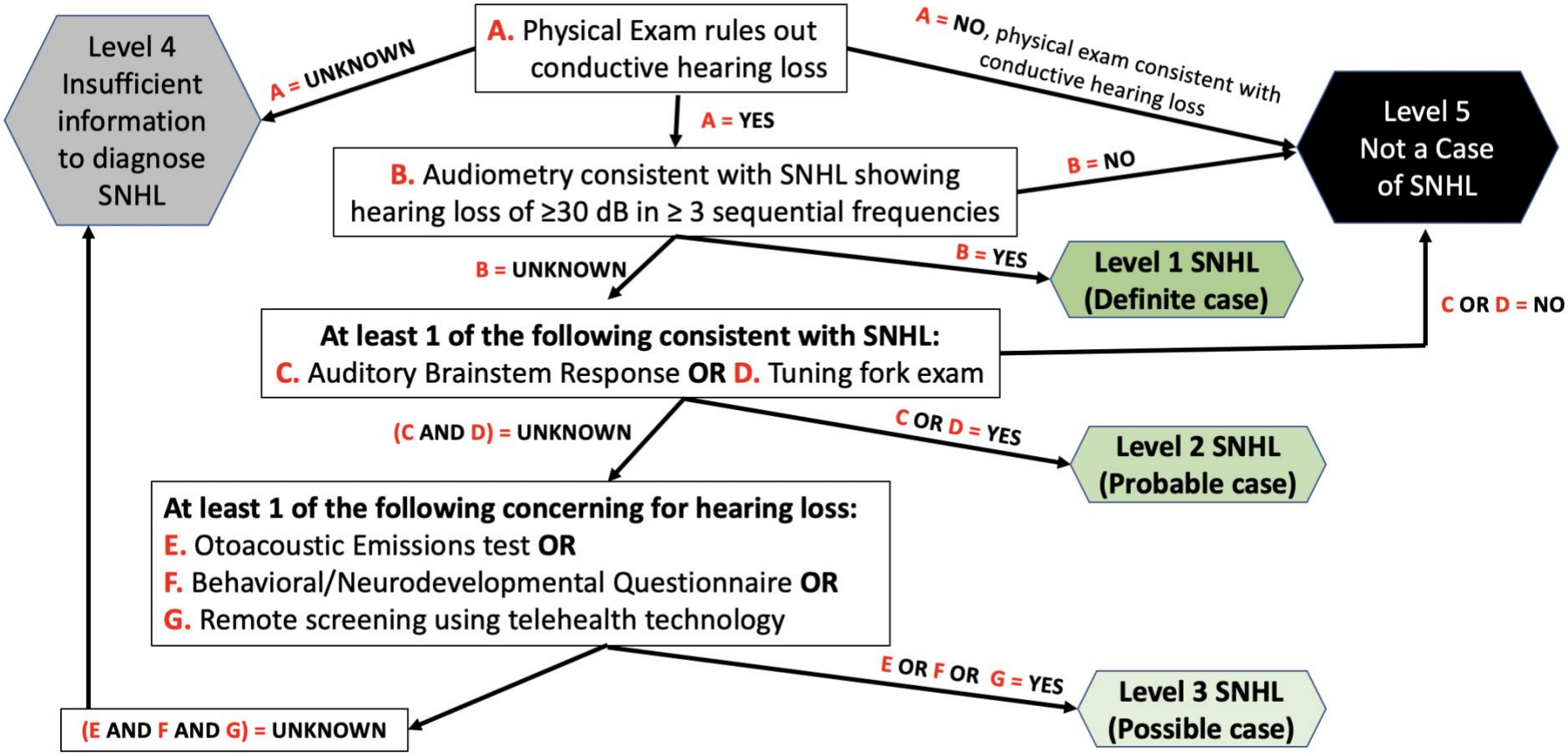FIGURE 5.1 PICTORIAL ALGORITHM FOR DETERMINING SNHL LEVEL OF CERTAINTY